



**Bravo™ II Disc Publisher/AutoPrinter, BravoPro™ Disc Publisher/AutoPrinter,
Bravo™ XR Disc Publisher Limited Warranty**

A. What is Covered.

Primera Technology, Inc. "PRIMERA" warrants to the original purchaser that the product enclosed with this Limited Warranty statement and used in the country of purchase will conform to the manufacturer's specifications and be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. Parts subject to wear and tear will conform to the manufacturer's specifications and be free from defects in workmanship and materials for a period of ninety (90) days. PRIMERA shall have the sole right to determine if a part is subject to wear and tear.

B. What PRIMERA Will Do To Correct Problems.

Should your PRIMERA product prove defective during this period, please call, FAX or email PRIMERA's Technical Support Group at the telephone number or address listed below for a Return Merchandise Authorization number "RMA". Then, deliver the product securely packaged in its original container or an equivalent, along with proof of the date of original purchase and your RMA, to your place of purchase or an Authorized PRIMERA Service Center. PRIMERA will, at its option, repair or replace the defective unit at no charge to you. Contact support@primera.com or call 763-475-6669.

C. What This Warranty Does Not Cover.

This warranty covers only normal office-environment use in the country of original purchase. PRIMERA is not responsible for warranty service should the PRIMERA label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, duty cycle abuse, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-PRIMERA products, damage caused by debris or other disc contamination, or service other than by a PRIMERA Authorized Servicer. Duty cycle abuse is defined as operation of this equipment beyond its nominal duty cycle. All non-warranty repairs are to be billed on a time and materials basis. Postage, insurance, or shipping costs incurred in presenting your PRIMERA product for warranty service are your responsibility. If a claimed defect cannot be identified or reproduced in service, you will be held responsible for costs incurred.

PRIMERA RESERVES THE RIGHT, IN PRIMERA'S SOLE DISCRETION, TO REFUSE TO PROVIDE OR DISCONTINUE PROVIDING TECHNICAL SUPPORT IF PRIMERA KNOWS OR HAS REASON TO BELIEVE THAT SUCH TECHNICAL SUPPORT WILL AID IN CIRCUMVENTING DVD OR CD ENCRYPTION TECHNOLOGY OR TO OTHERWISE AID IN ANY ATTEMPT TO VIOLATE THE LAWS OF ANY COUNTRY. PRIMERA SHALL NOT BE LIABLE FOR ANY ACT CIRCUMVENTING DVD OR CD ENCRYPTION TECHNOLOGY OR TO OTHERWISE AID IN ANY ATTEMPT TO VIOLATE THE LAWS OF ANY COUNTRY.

PRIMERA SHALL NOT BE HELD LIABLE FOR THE INTEGRITY AND/OR LONGEVITY OF ANY TEXT, PHOTOGRAPHIC IMAGES, DIGITIZED IMAGES, GRAPHICS, BAR CODES, OR COMBINATION THEREOF THAT ARE PRODUCED, GENERATED, OR OTHERWISE TRANSFERRED TO DISCS BY THE USE OF PRIMERA'S HARDWARE OR SOFTWARE NOR IS PRIMERA LIABLE FOR THE INTEGRITY, VIABILITY, OR LONGEVITY OF THE DATA ENCODED ON THE DISC.

THE WARRANTY AND REMEDY PROVIDED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. UNLESS STATED HEREIN, ANY STATEMENTS OR REPRESENTATIONS MADE BY ANY OTHER PERSON OR FIRM ARE VOID. THE DURATION OF ANY WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ON YOUR PRIMERA PRODUCT SHALL BE LIMITED TO THE DURATION SET FORTH ABOVE. NEITHER PRIMERA TECHNOLOGY, INC. NOR ITS AFFILIATES SHALL BE LIABLE FOR ANY LOSS, INCONVENIENCE, OR DAMAGE, INCLUDING DIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (INCLUDING BUT NOT LIMITED TO, DAMAGES FOR LOS OF PROFITS OR LOST DATA), RESULTING FROM THE USE OR INABILITY TO USE THE PRIMERA PRODUCT, WHETHER RESULTING FROM BREACH OF WARRANTY OR ANY OTHER LEGAL THEORY EVEN IF PRIMERA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

This Limited warranty is governed by the laws of the State of Minnesota, United States of America, and the venue for the resolution of any and all disputes shall be the county of PRIMERA's principal place of business. Any dispute arising out of or relating to this Limited Warranty shall be submitted to U.S. Arbitration and Mediation of Minnesota for mediation. U.S. Arbitration and Mediation of Minnesota's rules and procedures governing mediation shall apply. Some states and/or countries do not allow limitations on how long an implied warranty lasts and some states and/or countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation and exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other legal rights, which vary from state to state and/or country to country.

To locate the PRIMERA Authorized Reseller or PRIMERA Authorized Service Center nearest you, email, call or FAX:

Email: sales@primera.com

Telephone: (763) 475-6676

FAX: (763) 475-6677

or write to:

**PRIMERA
TECHNOLOGY, INC.**

Attn: Warranty Service Department

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